

Extra Help with Waste

You may occasionally work with a resident or household where issues arise with waste. There may be problems with collection, quantity or safety. The following information is a list of compiled services from the district councils across Norfolk.

Firstly, a quick overview of some FAQ scenarios:

- If your resident (through disability or frailty) is unable to put their bins out for collection, ask the district council where they live for an assisted collection service. This means their bins will be collected from where they are stored, emptied, and then returned. Details are listed below for each council.
- If your resident has a medical condition where they will generate clinical waste (needles, sanitary items etc) look at their council's clinical waste collection support information on their website
- Always check if bulky items can be reused, as a charity may be able to collect (for free) and sell them on. This website helps you find them:

[Reuse](#)

- Bulky waste collection services tend to be cheaper (per item) if you arrange a multiple collection in one go
- Your resident may be able to get a larger bin (particularly for recycling) from their district council

North Norfolk

Bulky waste collection

[Bulky Waste](#)

Assisted bin collection

Would you like extra help with the collection of your bin?

If because of age or disability you are not able to wheel your bin to the edge of your property you can apply for an assisted collection. This means that your bins will be collected from within your garden.

Please contact them if this applies to you.

Tel: 01263 516189

e-mail: [e-mail](#)